

# The A. Louis Supply Company

5610 Main Avenue, Ashtabula, OH 44004

P: (440) 997-5161 E: sales@alouissupply.com

[www.alouissupply.com](http://www.alouissupply.com)



***First, we would like to thank you for being an A. Louis Supply customer. We appreciate your business and we appreciate you taking time to learn more about our new website.***

Our new website and E-Commerce platform, [alouissupply.com](http://alouissupply.com), was launched at the end of March. Our new site has been designed to provide many new self-service features to help support our customers. Some of the new functionality includes; detailed product searches, online ordering, printing a statement, viewing open orders, downloading past invoices, detailed item history, and a great deal of product information such as extended descriptions, attributes, images, and specification sheets. We have added a lot of new information in the last year so if any information (descriptions, pictures, etc.) seems to have an issue, please let us know about the problem as soon as possible so we can fix it.

We would really like to stress that we are not trying to force you to change how you are currently do business if you don't want to. Everyone is still welcome to call-in or email orders as desired. What we do want to do is give more ordering options to our customers, add a new tool to make everyone more efficient, and allow customers to answer some product and accounting questions right away without having to make phone calls.

Please use the guide below to find out more information about our new website's functionality. If at any time you have any questions or suggestions, please let us know!

- General Searching by Search Bar
- General Searching by Sub-Category
- Narrowing Results by Filtering
- Log-in
- Password Reset
- Accessing Your Account
- Printing a Statement
- Ordering on your Account
- Paying on your Credit Card
- Order Pad
- Favorite Lists
- Line Card

*Adhesives, Sealants, & Tapes; Cutting Tools & Abrasives; Electrical Equipment; Hose and Hose Fittings; Hydraulic and Pneumatic Fittings; Janitorial, Paper, and Office Supplies; Light Bulbs and Light Fixtures; Lubricants and Industrial Paints; Pipe, Flanges, and Fittings; HVAC and Plumbing Supplies; Pumps; Safety Products; Steam and Filter Products; Hand and Power Tools; Power Transmission Products; Underground Utility Supplies; Valves & Actuators*

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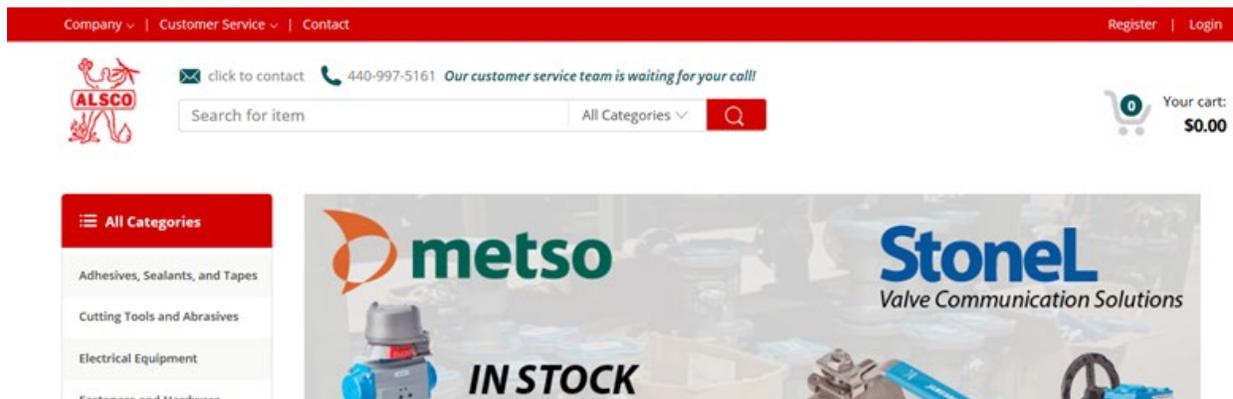


## General Searching by Search Bar

Searching for items can be done in two primary ways on the new A. Louis Supply website. The first way to search for a product is by typing keywords, a description, or a part number into the search box at the top of the screen. This search feature will pull up all inventory results that have some match to the terms that were entered.

There is a drop-down list on the right side of the search box to limit the search by product category. For example, the search can be limited to the Pipe, Fittings, and Flanges category so that there are no miscellaneous results from Electrical or Safety that may have a similar description, size, or keyword.

If a customer's part numbers are linked to our system, they can be used in the search bar to pull up specific items **if you are logged in.**



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## General Searching by Sub-Category

In addition to searching the website by the search bar at the top of the screen, searches may also be done by filtering results from the category list on the left side of the screen. All 18 product categories are displayed in a list on the left side of the screen. If you want to view all items in a main product category you can click the title in the category list. For a more detailed selection, mouse/hover over a main category (*do not click yet*) and a secondary menu will come up with the more detailed sub-categories. Click on the sub-category that best matches the product.

All inventory items should be available by search, but not all of our inventory items have main and sub-categories at this time. We are working continuously to define categories and search attributes to further enhance the experience on our website.

The screenshot shows the ALSCO website interface. At the top, there is a red navigation bar with links for 'Company', 'Customer Service', and 'Contact'. Below this is a search bar with the text 'Search for item' and a dropdown menu for 'All Categories'. To the right of the search bar is a shopping cart icon labeled 'Your cart: \$0.00'. On the left side, there is a vertical menu with 'All Categories' at the top, followed by a list of product categories: Adhesives, Sealants, and Tapes; Cutting Tools and Abrasives; Electrical Equipment; Fasteners and Hardware (which is expanded to show sub-categories); Hand and Power Tools; Hose and Accessories; HVAC and Plumbing; Hydraulics and Pneumatics; Janitorial, Paper, and Office Supplies; Lighting; Lubricants and Paints; Pipe, Fittings, and Flanges; Power Transmission Products; Pumps; and Safety Products. The 'Fasteners and Hardware' sub-category is expanded to show a list of items: Bolts and Screws+, Hex Nuts, Washers, Threaded Rod and Studs, Pins, Rivets, and Anchors. The background of the website features a banner for 'metso StoneL Valve Communication Solutions' with the text 'IN STOCK' and 'Metso's Jamesbury!'.

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## Narrowing Results by Filtering

Whether the initial search was done by the search bar or by clicking a sub-category, the search results can be further narrowed down by using the filtering options on the left side of the screen. The list on the left side of the screen shows all the searchable attributes for the items that came up in the search results. The search can be narrowed down by left clicking on a desired attribute in the list or by typing into the "Search in Results" box. After a couple seconds the page will reload with the new search results. Every time that an attribute is clicked from the list, the search results will narrow further. As many attributes can be selected as desired. Typical attributes include brand, size, length, material, finish, etc.

**Shop by Category** ▼

Main Fasteners and Hardware ▲ Bolts and Screws: Socket Head Cap Screws ▲

### Filter Results

Click Items Below to Narrow Results

**Main Category**

- Fasteners and Hardware (308)

**Size**

- #4-40 (1)
- #5-40 (1)
- #6-32 (7)
- #8-32 (10)
- #8-36 (2)

**Length**

- 1-1/2in (19)
- 1-1/4in (13)
- 1-3/4in (13)
- 1/2in (15)
- 1/4in (4)

**Material**

- Alloy Steel (275)
- Inconel (1)
- Stainless Steel (32)

**Finish**

- Inconel (1)
- Stainless Steel (32)
- Thermal Black Oxide (275)

**Bolts and Screws**

## Socket Head Cap Screws

Fasteners and Hardware

*Be Sure to Contact Us for Volume Pricing!*

Search in Results  **308 Items**

View: ☰ Sort By: Product Title ▼ Items/Page: 24 ▼ Page: 1 ▼

Active Filters: Main Category: Fasteners and Hardware ✕ Bolts and Screws: Socket Head Cap Screws ✕

Image	Product Description	Part #	Price	Action
	#10-24 x 1-1/2in SHCS UNC 100/Box - Socket Head Cap Screw	504601	\$0.08	<input type="text" value="1"/> <a href="#">add to cart</a>
	#10-24 x 1-1/4in SHCS UNC 100/Box - Socket Head Cap Screw	504600	\$0.07	<input type="text" value="1"/> <a href="#">add to cart</a>
	#10-24 x 1-3/4in SHCS UNC 100/Box - Socket Head Cap Screw	508525	\$0.09	<input type="text" value="1"/> <a href="#">add to cart</a>
	#10-24 x 1/2in SHCS UNC 100/Box - Socket Head Cap Screw	504593	\$0.05	<input type="text" value="1"/> <a href="#">add to cart</a>

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## Log-in

Customers can log-in to the new A. Louis Supply website by going to [www.alouissupply.com](http://www.alouissupply.com) and clicking the “Log-In” button on the upper right corner of the screen. Once the Login button is pressed a drop-down box will show-up. The username and password should be entered and then click “Log-in”. Usernames and initial passwords will be provided to all our customers. If someone is not an established customer, they can click “Register” in the upper right corner and sign-up for an online credit card account. If an existing customer with a terms account registers online for a new account, the accounts will have to be merged to provide accurate pricing, order history, and to place “On Account” orders. The username is always an email address.

Company ▾ | Customer Service ▾ | Contact Register | Login

click to contact 440-997-5161 Our customer service team is waiting for your call

Search for item All Categories ▾ Q

Home > Log Out

### My Account

You are logged off.

Please click here if you want to login again.

Username (this is an email address)

Password

Reset Password Log-in

## Password Reset

If a customer forgets their password and would like to reset, they must hit the “Reset Password” button on the Login dropdown. An email will be automatically sent out to them to set a new password. If necessary, a temporary password can be generated by the A. Louis Supply Data Center.

Register | Login

Username (this is an email address)

Password

Reset Password Log-in

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## Accessing Your Account

A customer can access their account by logging in with their supplied credentials and clicking “Account” in the far upper right corner. From the account a customer can: see/edit their customer details, print a statement, review their order history, check open orders, print invoices including proof of delivery, set-up favorite lists, create new users for their company, and access the order pad.

Company | Customer Service | Contact Scott Coblitz's Account | Logout

click to contact 440-997-5161 Our customer service team is waiting for your call!

Search for item

Favorites (0) Your cart: **\$10.33**

Home > My Account

### My Account

- Overview
- Order History
- Edit Profile
- Manage Favorites
- Change Password
- User Management
- Price Books
- Order Pad
- Log Out

<b>Account Number:</b>	4257	<b>Account Balances</b>	<u><a href="#">Print a Statement</a></u>
<b>Name:</b>	Scott Coblitz	Current:	\$0.00
<b>Email:</b>	scoblitz02@gmail.com	Over 30 Days:	\$0.00
<b>Company:</b>	SCOTT COBLITZ	Over 60 Days:	\$10.61
<b>Address:</b>	5610 Main Avenue	Over 90 Days:	\$34.47
<b>City:</b>	Ashtabula	Over 120 Days:	\$0.00
<b>State:</b>	OH	Total Amount Due:	\$45.08
<b>ZIP:</b>	44004		
<b>Phone:</b>	440-344-1902	<b>Current Activity</b>	
<b>Email:</b>		Total Open Orders:	\$1.96
<b>Customer Since:</b>	March 26, 2018	Credit Limit:	\$10,000.00
<b>Rep/CSR:</b>	Scott Coblitz		
<b>Salesperson:</b>	House Account	<b>Past Activity</b>	
		Last Payment Amount:	44.87
		Last Payment Date:	11/13/2019

Recent Orders

## Printing a Statement

A current statement can be printed by clicking “Print a Statement” (underlined, with red text) in the upper right of the “My Account” window after logging in with the provided credentials.

Company | Customer Service | Contact Scott Coblitz's Account | Logout

click to contact 440-997-5161 Our customer service team is waiting for your call!

Search for item

Favorites (0) Your cart: **\$10.33**

Home > My Account

### My Account

- Overview
- Order History
- Edit Profile
- Manage Favorites
- Change Password
- User Management
- Price Books
- Order Pad
- Log Out

<b>Account Number:</b>	4257	<b>Account Balances</b>	<u><a href="#">Print a Statement</a></u>
<b>Name:</b>	Scott Coblitz	Current:	\$0.00
<b>Email:</b>	scoblitz02@gmail.com	Over 30 Days:	\$0.00
<b>Company:</b>	SCOTT COBLITZ	Over 60 Days:	\$10.61
<b>Address:</b>	5610 Main Avenue	Over 90 Days:	\$34.47
<b>City:</b>	Ashtabula	Over 120 Days:	\$0.00
<b>State:</b>	OH	Total Amount Due:	\$45.08
<b>ZIP:</b>	44004		
<b>Phone:</b>	440-344-1902	<b>Current Activity</b>	
<b>Email:</b>		Total Open Orders:	\$1.96
<b>Customer Since:</b>	March 26, 2018	Credit Limit:	\$10,000.00
<b>Rep/CSR:</b>	Scott Coblitz		
<b>Salesperson:</b>	House Account	<b>Past Activity</b>	
		Last Payment Amount:	44.87
		Last Payment Date:	11/13/2019

Recent Orders

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## Ordering on your Account

We expect most customers will continue to order using their accounts, according to their established payment terms. To place an order on an existing account a customer must log-in using their supplied credentials, add items to their cart, and then select "Place Order on Your Account" at check-out. A customer must be logged in to their account in order to see final prices. If a customer has linked part numbers, they must be logged in to be able to use them to place an order. If a customer has part numbers that are not linked to our system yet, but would like to have them linked, we just need to create a crossover reference to upload.

<small>ALSCO LOCAL SUPPLY (Ashtabula, Lake, and Geauga Counties) Map 1 miles from 44004 Rates to ship to 44004</small>		Order Total	<b>\$294.88</b>
Pay By Credit or Debit Card <small>VISA AMERICAN EXPRESS DISCOVER</small>			
Card Number* <input type="text"/>			
Expiration Date* Month <input type="text"/> Year <input type="text"/>		Security Code (CSC / CID / CVV2) * What is this? <input type="text"/>	
<small>Be sure that your billing address matches what you have on file with your credit card company</small>			
<b>Place Order on Your Credit Card</b>		<b>Place Order on Your Account</b>	

## Paying on your Credit Card

Customers may either pay on their credit card at the time of purchase or they may add the charges to their account. Both choices will be presented as a customer goes through check-out. To pay by credit card, select "Place Order on Your Credit Card". If a customer wants to pay using a P-Card that is on file they can specify in the PO number or they can directly enter the card information.

<small>ALSCO LOCAL SUPPLY (Ashtabula, Lake, and Geauga Counties) Map 1 miles from 44004 Rates to ship to 44004</small>		Order Total	<b>\$294.88</b>
Pay By Credit or Debit Card <small>VISA AMERICAN EXPRESS DISCOVER</small>			
Card Number* <input type="text"/>			
Expiration Date* Month <input type="text"/> Year <input type="text"/>		Security Code (CSC / CID / CVV2) * What is this? <input type="text"/>	
<small>Be sure that your billing address matches what you have on file with your credit card company</small>			
<b>Place Order on Your Credit Card</b>		<b>Place Order on Your Account</b>	

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## Order Pad

After logging in to your account you can access the “Order Pad”. The Order Pad allows a customer to quickly enter an order quickly if they know part numbers and quantities. After entering items into the list, you must click “Add to Cart” and continue placing the order by going to the cart and checking out. More lines or fewer lines can be added as needed.

Company | Customer Service | Contact Scott Cobitz's Account | Logout

ALSCO click to contact 440-997-5161 Our customer service team is waiting for your call!

Search for item All Categories Q

Favorites (2) Your cart: \$0.00

### Order Pad

Item	Qty	UOM	Price	Total
<input type="text"/>	<input type="text"/>			
<input type="text"/>	<input type="text"/>			
<input type="text"/>	<input type="text"/>			
<input type="text"/>	<input type="text"/>			
<input type="text"/>	<input type="text"/>			

More Lines Grand Total:

Add to Cart Clear Form

Enter your email address to get the latest from A. Louis Supply **Subscribe**

**Information**  
About Us  
Shipping Policy  
Return Policy  
Line Card

**Shopping**  
Shop by Brand  
Shop by Category  
My Account  
My Cart

**Services**  
Contact Us  
Fill Out a New Account Application  
FAQs

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MasterCard VISA American Express Discover

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## Favorite Lists

In the My Account section of the website there is a feature available called “Favorites”. The Favorites provide a way to create different lists of frequently ordered items. For instance, a list of all the janitorial supplies used at a specific facility can be set up so that a customer can pick and choose which items they want without having to search for any items or even type part numbers, and add directly to the cart. Customers can manage their own favorite lists; however, A. Louis Supply salesmen are happy to help get the list started.

There can be as many favorite lists as wanted. Some customers may want to split by product category, top 20 items, end user department, etc.

There is a short cut to access the favorite lists next to the cart icon in the upper right corner of the screen.

The screenshot shows the ALSCO website's 'My Account' section. At the top, there is a navigation bar with 'Company', 'Customer Service', and 'Contact' on the left, and 'Scott Coblitz's Account' and 'Logout' on the right. Below the navigation bar, there is a search bar with the text 'click to contact 440-997-5161 Our customer service team is waiting for your call!' and a search icon. To the right of the search bar, there is a 'Favorites (1)' icon and a 'Your cart: \$8.64' icon. The main content area is titled 'My Account' and has a breadcrumb trail: 'Home > My Account > Manage Favorites Lists > Edit List'. Below the title, there is a 'Most Popular' section with a search bar and an 'Add Items' button. To the right of the search bar, there are 'Go Back' and 'Print List' buttons. Below the search bar, there is a table of items with columns for 'Sort', 'Select', 'Item No', 'Description', 'Date Added', 'Price', and 'Qty'. The table contains four rows of items, each with an 'Add To Cart' button. The items are: Duracell PC1500 1.5v AA Alkaline \* (Item No: 301393, Price: 42.00 per Hundred), Duracell PC2400 AAA 1.5v Alkaline B (Item No: 301540, Price: 44.00 per Hundred), Bottle Water 16.9oz Crystal Geysler (Item No: 509471, Price: 5.36 CASE), and Gojo 3659-12 12oz Pump Sanitizer (Item No: 805502, Price: 4.60 Each).

Sort	Select	Item No	Description	Date Added	Price	Qty
	<input type="checkbox"/>	301393	Duracell PC1500 1.5v AA Alkaline *	03/10/2020	42.00 per Hundred	0
	<input type="checkbox"/>	301540	Duracell PC2400 AAA 1.5v Alkaline B	03/10/2020	44.00 per Hundred	0
	<input type="checkbox"/>	509471	Bottle Water 16.9oz Crystal Geysler	03/10/2020	5.36 CASE	0
	<input type="checkbox"/>	805502	Gojo 3659-12 12oz Pump Sanitizer	03/10/2020	4.60 Each	0

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Member of:



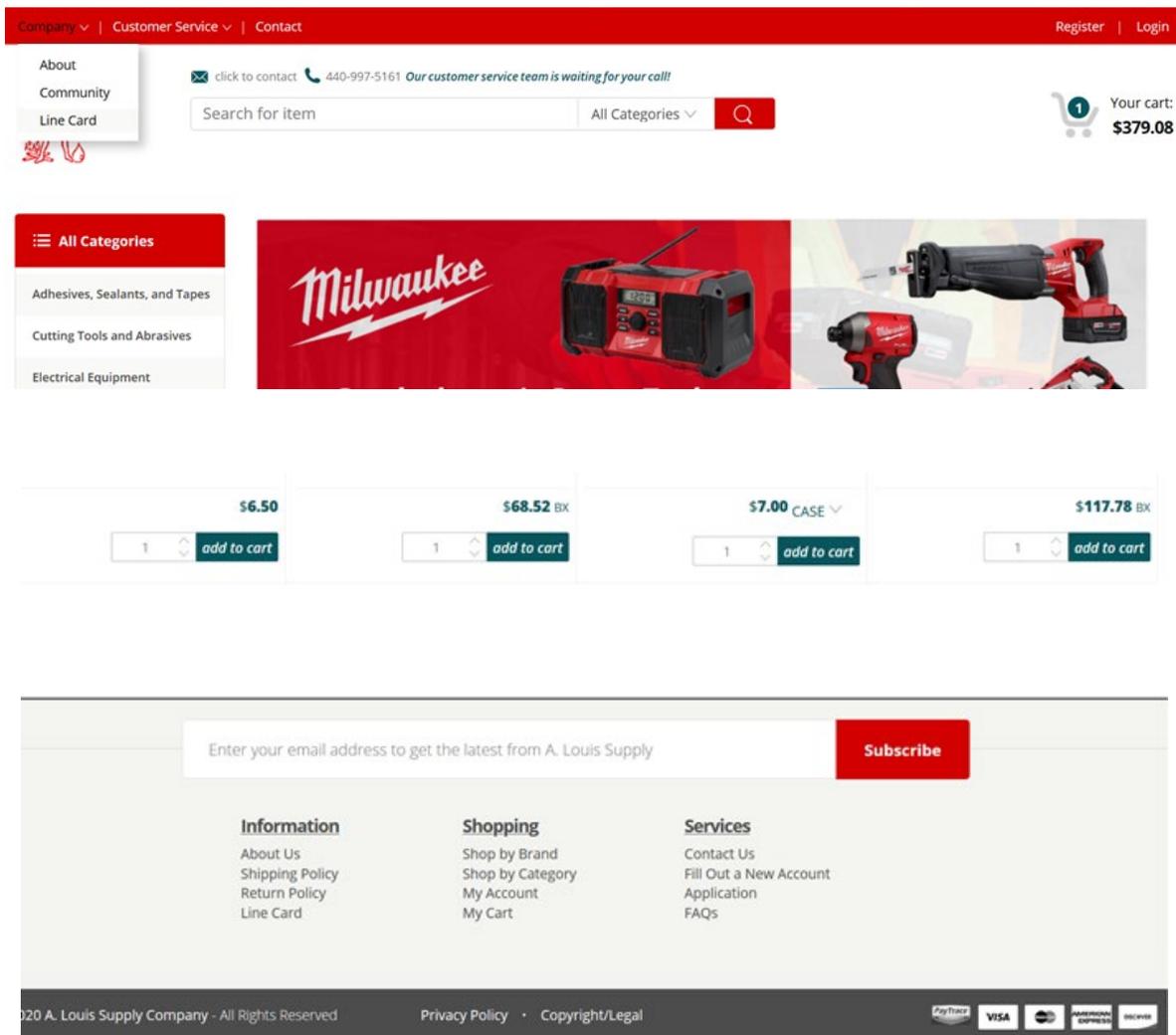
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## Line Card

The A. Louis Supply Line Card has been updated and can be downloaded off of the website either by selecting “Line Card” option in the “Company” menu at the top of the page or by clicking “Line Card” in the webpage footer under the “Information” column. Links have been added to all of the vendors listed throughout the line card. If you click the name of a vendor, you can access their website. The categories at the bottom of the page and on the first page are linked to their respective sections in the line card so you may use those for navigating throughout the file.



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